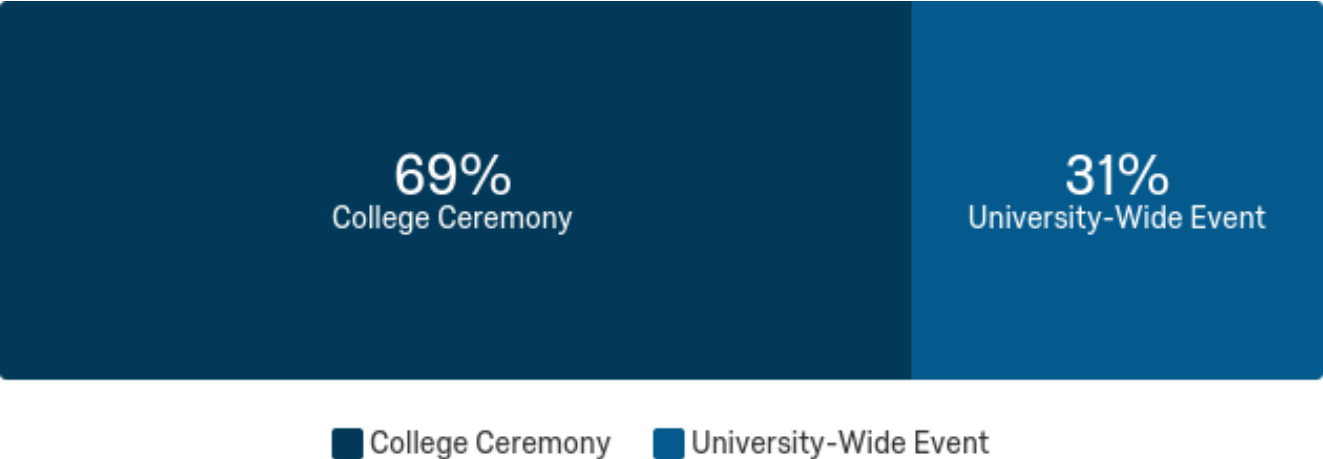


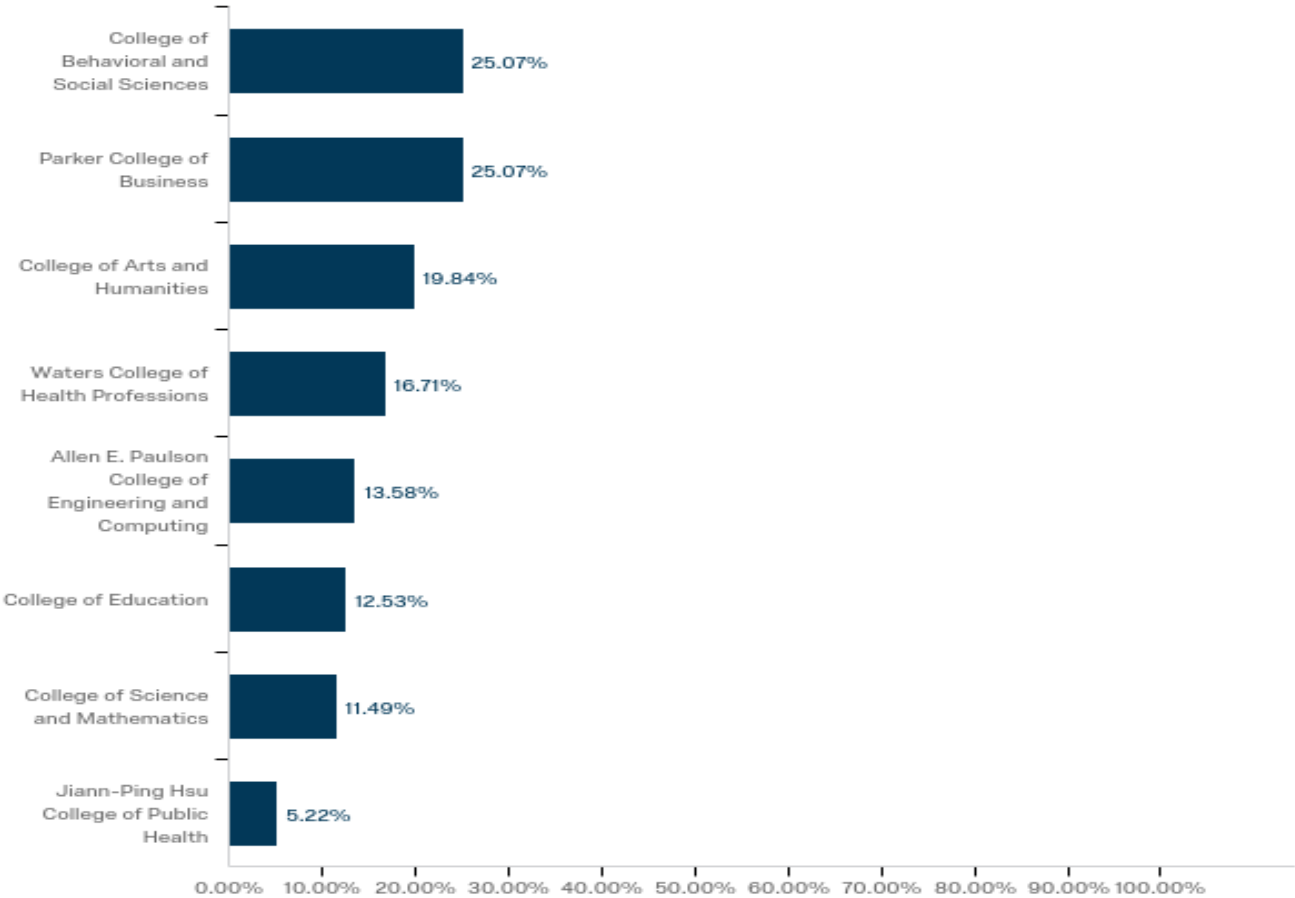
# Prelim. Report 05312019

## Commencement Feedback

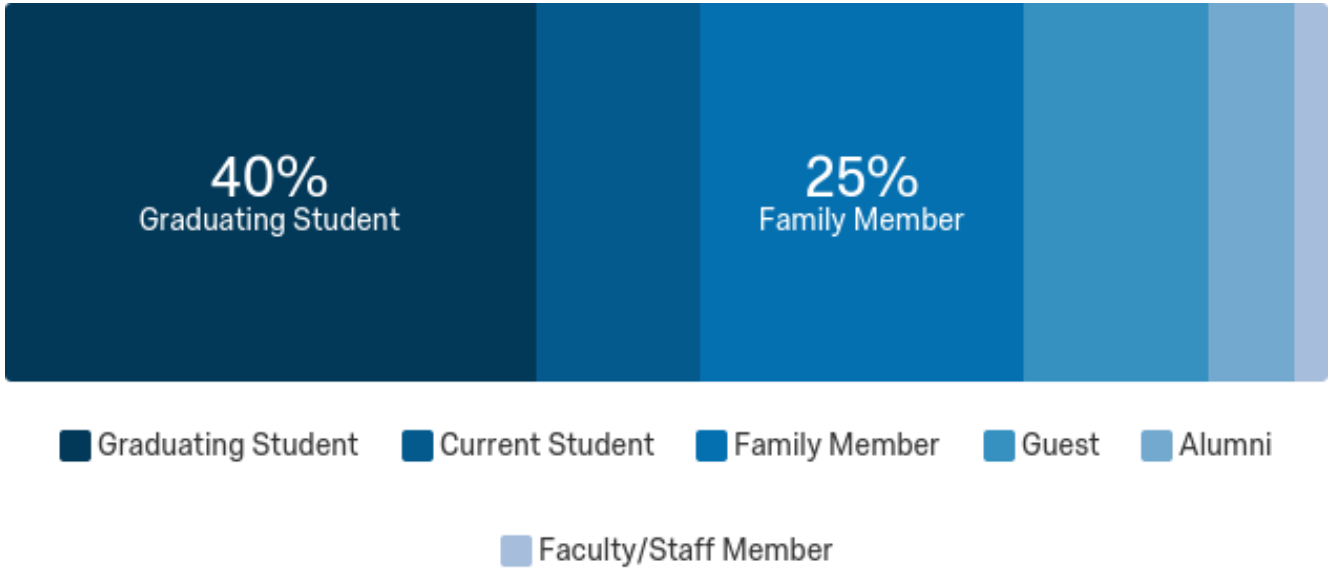
Q1 - Which of the commencement ceremonies did you attend? (Choose all that apply)



Q2 - Which College Ceremony did you attend? (Choose all that apply)



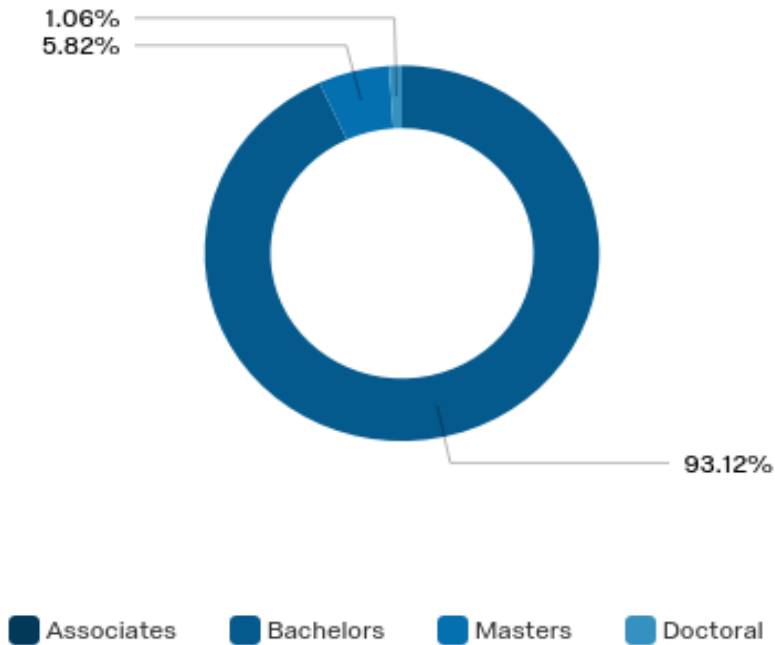
**Q7 - What was your primary role in Commencement Activities?**



Answer	%
Graduating Student	40.04%
Family Member	24.58%
Guest	13.98%
Current Student	12.29%
Alumni	6.57%
Faculty/Staff Member	2.54%
Total	100%

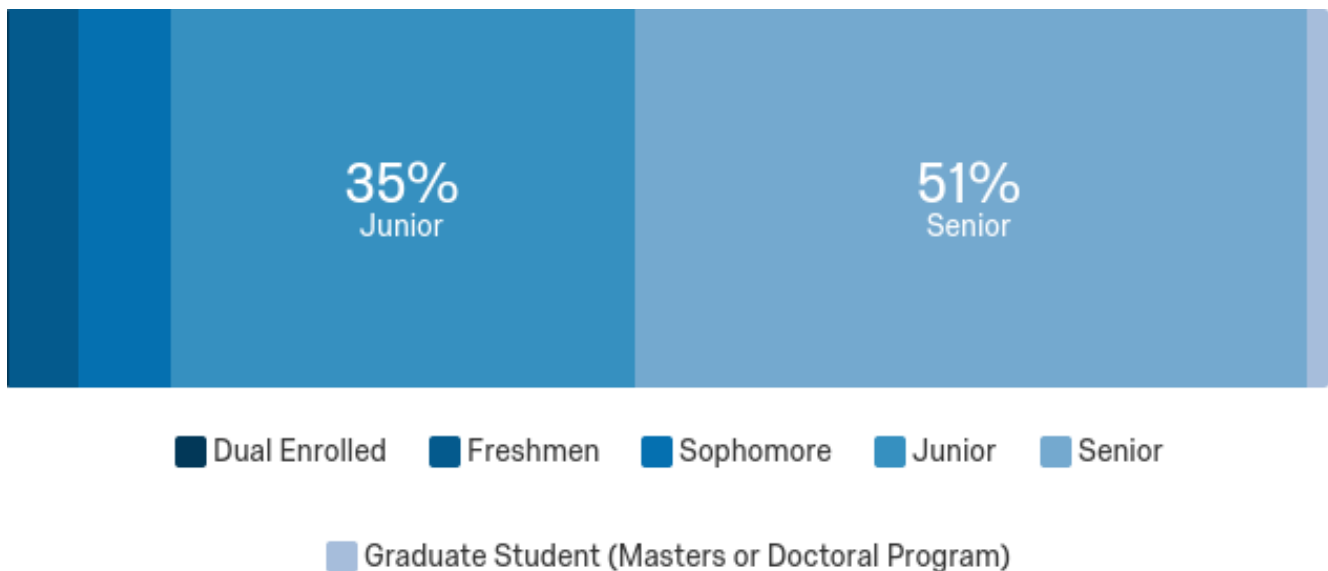
**Q9 – (Question only visible to identified graduates)**

**Congratulations on your Graduation!!!! Please tell us a little more about you, what degree are you graduating with today?**

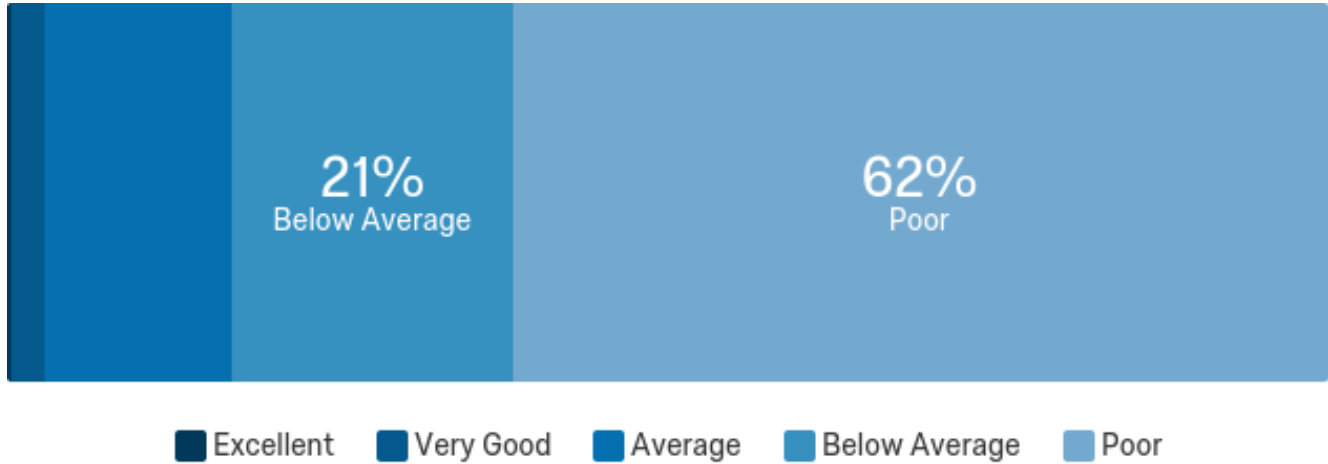


**Q10 - (Question only visible to identified current students)**

**We're excited that you're here, thank you for coming out to support our graduates! Please tell us a little more about yourself, what's your current classification?**

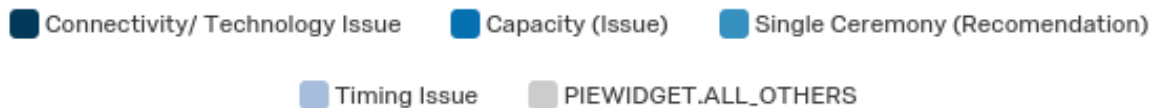
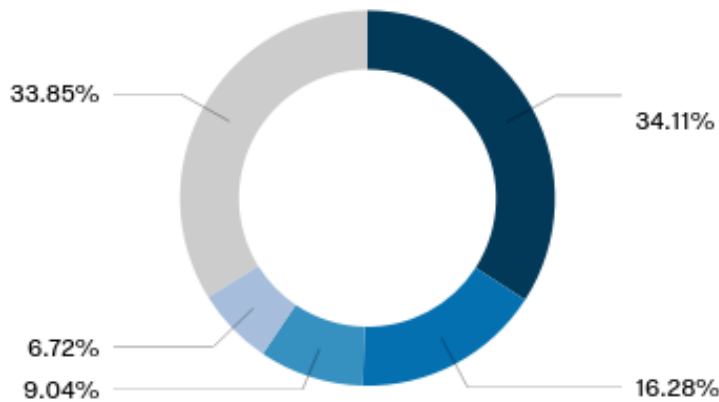


Q3 - How would you rate the quality of your experience? (Overall)



Technology Issues by Topic (Feedback only sought from those that rated their technological satisfaction as below average or lower)

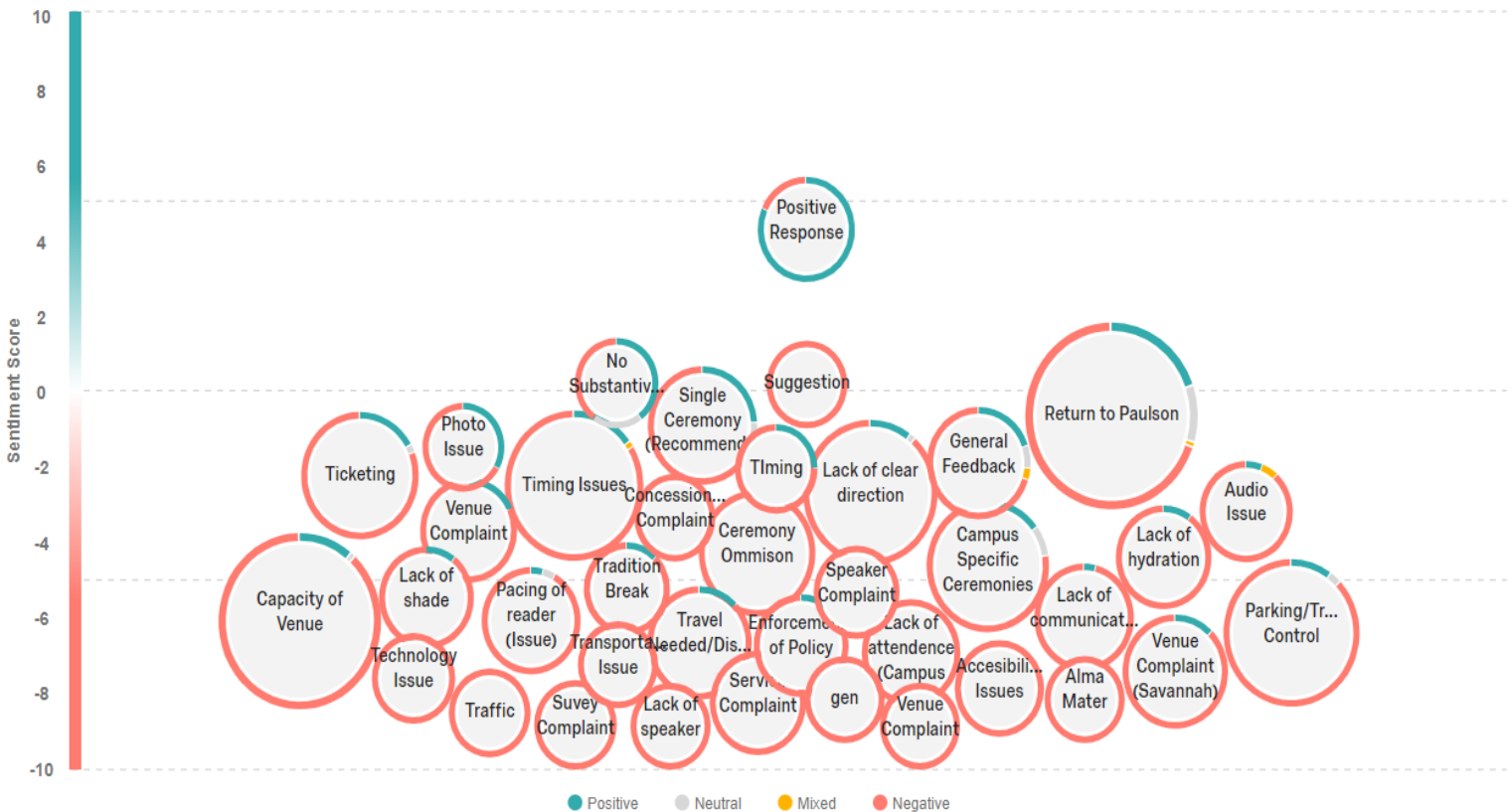
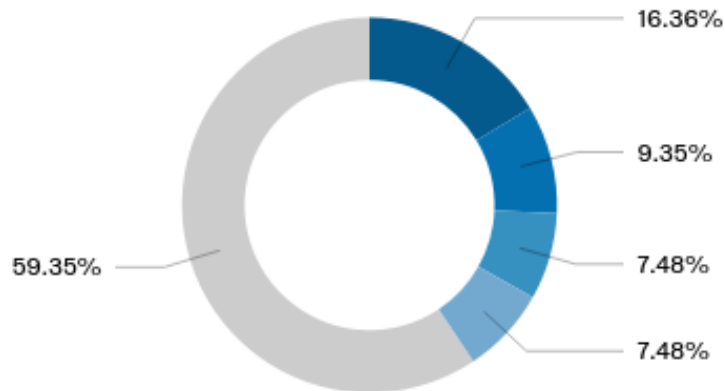
*Please note that despite the wording many chose to list all opinions in this space, resulting in significant overlap with feedback question.*



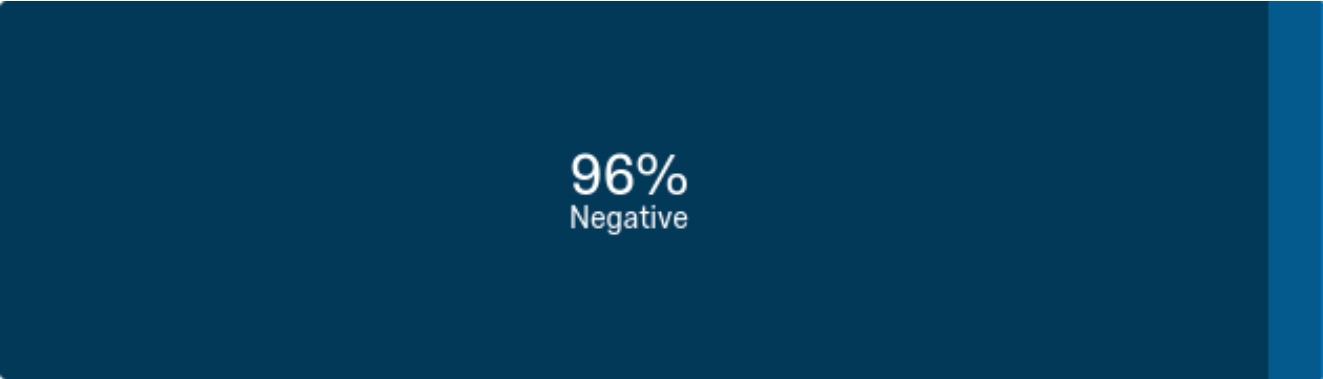
#	Answer	%
1	Connectivity/ Technology Issue	25.10%
2	Unknown	21.10%
3	Capacity (Issue)	11.98%
4	Single Ceremony (Recommendation)	6.65%
5	No Substantive Feedback	5.32%
6	Timing Issue	4.94%
7	Audio Issue	2.66%
8	Lack of Communication (Issue)	2.47%
9	Distance	2.09%
10	Lack of Direction (Issue)	2.09%
11	Campus Specific Recommendation	1.33%
12	Location Issue	1.33%
13	Parking	1.33%
14	Ceremony Tradition Recommendation	1.14%
15	Tech Improvement Recommendation	1.14%
16	Venue Complaint	1.14%
17	Safety Concern	0.95%
18	Ticketing (Issue)	0.95%
19	General Feedback	0.76%
20	Noise Complaint	0.76%
21	Service Complaint	0.76%
22	Traffic	0.76%
23	Enforcement of Policy Issue	0.57%
24	Single Ceremony	0.57%
25	Accessibility Issue	0.38%
26	Photography Issue	0.38%
27	(External)	0.19%
28	Economic Impact (Issue)	0.19%
29	Exiting (Issue)	0.19%
30	Lighting	0.19%
31	Logistical Issue	0.19%
32	None	0.19%
33	Organization (Recommendation)	0.19%
	Total	100%

## Q7 - Commencement Feedback by Topic and Sentiment Score

Please note that for this question 1,318 open ended responses were received approx. 34% have been evaluated at this time.



Overall Response Sentiment



■ Negative   ■ Positive   ■ Neutral